

SBSC is the leading certification body in the Nordic countries within the areas of fire safety and security

SBSC is a certification body with accreditations by the national accreditation body for Sweden, Swedac, to certify companies, people, products and management systems. By sharing our knowledge and experience, we can contribute to ensuring the high quality of the services and products provided by our customers.



By offering the market's most sought-after certifications within the areas of fire safety and security, we contribute to the development of high-quality fire and security solutions. Solutions which save lives and property.

SEE CURRENT LIST

All certified companies, people, products and systems can be found at www.sbsc.se

Installers of fire and security solutions can be found at www.sakerhetsleverantorer.se



SBSC

Certified Monitoring and Alarm Receiving Centre EN 50518

www.sbsc.se

NORDISK FORM AB www.nf.se

SBSC 03-2022



SWEDISH FIRE AND SECURITY CERTIFICATION

Monitoring and alarm receiving centre

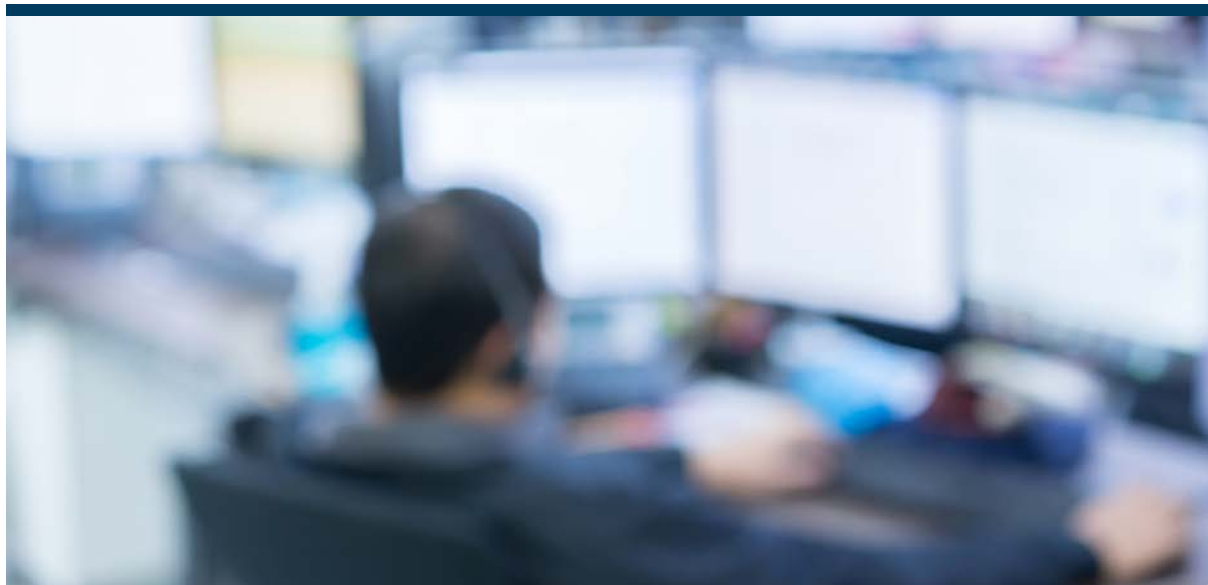
THE EUROPEAN STANDARD, EN 50518, deals with monitoring and alarm receiving centres which receive and process intruder and holdup alarm systems via traditional alarm systems and CCTV systems.

EN 50518 ADDRESSES risk analysis, the electronic protection and physical construction of the premises, performance of receiving alarms, operating security in the form of, for example, standby power supplies. In addition there are requirements on the daily operations, staffing, training, testing and access to the alarm receiving centre.

»For end-customers, the grant of a certificate provides an extra assurance that the alarm receiving centre maintains the quality and security necessary in order to ensure that alarms are processed and handled properly.«

REQUIREMENTS FOR ALARM RECEIVING CENTRES – ACCORDING TO EDITION EN 50518 BASIC REQUIREMENTS

In order to be certified in accordance with EN 50518, you must be able to demonstrate that you fulfil the requirements of the standard. Since the evidentiary requirements are stringent, there is a requirement of documentation such as, for example, certificates for building elements such as doors, windows and locks as well as drawings and photographs of the designs.



EXAMPLES OF OTHER REQUIREMENTS

- Current risk assessment which covers all risks associated with the alarm receiving centre.
- Physical robustness and alarms installed in accordance with the specified requirements.
- Implemented measurement methods which show that the performance of alarm receipt meets minimum requirements.
- Established testing of equipment carried out daily and weekly.
- Continuity plan in conjunction with reduced operation.
- Well-trained personnel who have been subjected to background checks who work according to clear instructions.

ADVANTAGES OF CERTIFICATION

- Demonstrates to standards authorities and end-customers that you comply with the requirements of the norm.
- Shows that you possess the quality required with respect to organisation, personnel and operations.
- Demonstrates to the buyer that you employ methods to ensure agreed delivery.
- An affirmation that an independent certification body regularly checks the company, your personnel, your services and your management systems which boosts confidence in the operation.
- Provides you with a certificate and certification mark with substantial market value.
- Provides access to the entire European market.