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SBSC

Certified Monitoring and Alarm Receiving Centre EN 50518

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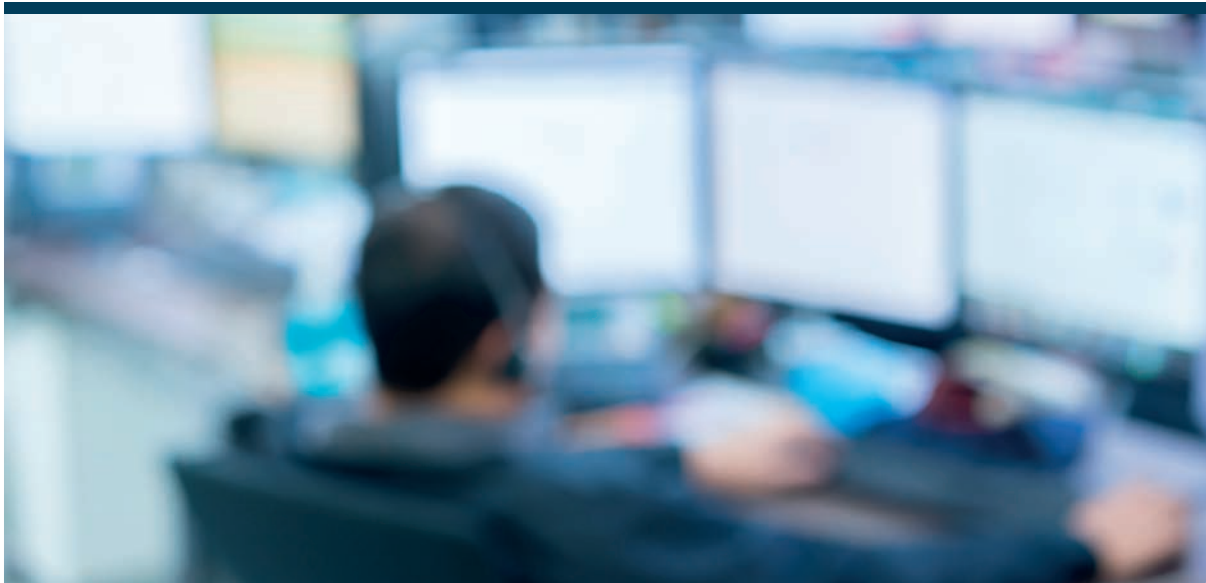


SWEDISH FIRE AND SECURITY CERTIFICATION

Monitoring and alarm receiving centre

THE EUROPEAN STANDARD, EN 50518, deals with monitoring and alarm receiving centres which receive and process intruder and hold-up alarm systems via traditional alarm systems and CCTV systems, etc. It is divided into three parts which form a common set of standards.

EN 50518-1 ADDRESSES the physical construction of the premises and electronic protection and operating security in the form of, for example, standby power supplies. **EN 50518-2** concerns technical requirements and performance of receiving alarms. The last part of the series, **EN 50518-3,** contains requirements for daily operations and staffing, training, testing and access to the alarm receiving centre.



»For end-customers, the grant of a certificate provides an extra assurance that the alarm receiving centre maintains the quality and security necessary in order to ensure that alarms are processed and handled properly.«

REQUIREMENTS FOR ALARM RECEIVING CENTRES – ACCORDING TO EDITION EN 50518

BASIC REQUIREMENTS

In order to be certified in accordance with EN 50518, you must be able to demonstrate that you fulfil the requirements of all three standards. Since the evidentiary requirements are stringent, there is a requirement of documentation such as, for example, certificates for component parts such as doors, windows and locks as well as drawings and photographs of the designs.

EXAMPLES OF OTHER REQUIREMENTS

- Current risk assessment which covers all risks associated with the alarm receiving centre.
- Physical robustness and alarms installed in accordance with the specified requirements.
- Implemented measurement methods which show that the performance of alarm receipt meets minimum requirements.
- Established testing of equipment carried out daily and weekly.
- Continuity plan in conjunction with reduced operation.
- Well-trained personnel who have been subjected to background checks who work according to clear instructions.

ADVANTAGES OF CERTIFICATION

- Demonstrates to standards authorities and end-customers that you comply with the requirements of the norm.
- Shows that you possess the quality required with respect to organisation, personnel and operations.
- Demonstrates to the buyer that you employ methods to ensure agreed delivery.
- An affirmation that an independent certification body regularly checks the company, your personnel, your services and your management systems which boosts confidence in the operation.
- Provides you with a certificate and certification mark with substantial market value.
- Provides access to the entire European market.